Join Us!

IN THE Spirit OF Unity
IN THE SPIRIT OF NFCM 34

As sick as our secrets  Zé Caldhino  Service System Project  2010 NA Literature Survey  Invest in Our Vision

In this issue

1–4 September 2011
San Diego, California
From the editor

NA Way Magazine subscriptions update

As we announced in the last two issues, some important NA Way Magazine subscription changes have been implemented. The October 2010 issue was the final automatic mailing from the then-existing database. Many of you have resubscribed or e-subscribed, and we thank you for responding so quickly.

Individuals, groups, and service committees can receive electronic subscriptions, or paper subscriptions if they need them. We are trying to save NA funds wherever possible, and electronic subscriptions are a great way to do that, but we also realize that many people either do not have access to a computer or cannot navigate our site in English. We continue to translate the magazine into Farsi, French, German, Portuguese, Russian, and Spanish. Of course, we want to continue to communicate through The NA Way Magazine, but our economic reality is forcing us to find more cost-effective ways to do so.

Subscribers who already have an e-subscription will continue to receive the magazine. Those who have been receiving a paper copy must either e-subscribe or resubscribe (choosing the paper version if they feel they need it). If an individual, group, service committee, or organization needs multiple paper copies, they can request a bulk subscription. Access to both options is available at www.na.org/subscribe. Click on the multicopy subscriptions link to request multiple-copy subscriptions or email fs@mail@na.org.

We are asking members to remember that choosing the electronic subscription reduces distribution costs, saving fellowship funds for other uses. The e-version also offers access to additional content and features not available in the paper version. All changes seem to have an adjustment period, and we are sure this one will be no different. Please share this information with others in your groups and service bodies. Thanks for your help and for being a part of The NA Way Magazine.

Many of the principles we learn in our recovery are reflected in this subscription change and in this issue: prudence, responsibility, self-acceptance, perseverance, and humility, to name just a few.

De J, Editor

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The NA Way Magazine welcomes letters from all readers. Letters to the editor can respond to any article that has appeared in The NA Way, or can simply be a viewpoint about an issue of concern in the NA Fellowship. Letters should be no more than 250 words, and we reserve the right to edit. All letters must include a signature, valid address, and phone number. First name and last initial will be used as the signature line unless the writer requests anonymity.
They were always clear that these are suggestions...

Etiquette of the old school

I was sitting in my home group just before the meeting started the other night, quietly observing the passing parade, reminiscing over what it was like when I first came to NA all those years ago. It was a big meeting this particular night, with over 80 members in attendance. Throughout the meeting there were amazing pearls of recovery wisdom shared, and many a warm cascade of laughter—all lightly spiced with plenty of distractions. I react to (or, indeed, sometimes cause) these distractions, depending on "where I’m at" at the time.

As I pondered this, the booming voice of my first sponsor burst into my conscience (as it often does). He was probably the most profound teacher I’ve ever had. He was from the “old school,” and that’s why I chose him. He was as steady as a rock and would often share about the message handed down to him from his sponsor, who was 20 years clean at the time. They both, in turn, talked about my sponsor’s sponsor with an almost reverent tone and regularly referred to the grandfather of all their sponsors who had departed clean many years ago.

I recalled his tales of meeting etiquette. These are things that I try my best to stick by today, as I did back then. In the beginning I mainly followed these guidelines because I was terrified of getting in trouble. Today I do it because I want to, and I know it works. The truth is that I would break at least one of them nearly every meeting. There is always something to work on in recovery! Always with a focus on the newcomer, and in line with unity and respect for our common welfare, this is what they taught me (with one new one, to bring things up to date):

- Be seated in the meeting, with your coffee, before the meeting starts.
- Don’t leave the meeting until the end unless you really have to—and if you do, never get up while someone is sharing (especially a newcomer, as they may personalize it). Always wait until the person sharing has finished; nothing is that important!
- When coming back into a meeting or arriving late, stand at the back until the speaker finishes and then take your seat.
- Share if you’re asked, even if you feel like you’re going to die and can only say a sentence. Sharing when you’re scared gives others the courage to do it, too!
- If you really need to talk to your neighbor during the meeting, whisper really quietly. (Remember how you felt when you were new and people were whispering?)
- Texting and playing games on the mobile is not the most respectful thing to do while someone is sharing...
And then there’s the old-school etiquette for those times you’re “in the chair” (leading or chairing):

- Always get a strong, positive speaker to open the sharing part of the meeting.
- Ask if there is anyone there for their first NA meeting and whether they’d like to say their first name (most people at their first meeting don’t know what it means to “identify” or “ID”).
- Ask if there are visitors from out of town, and ask them to share during the course of the meeting. Visitors generally have something new to offer, and being able to share while away from home helps them connect.
- When possible, alternate between calling on male and female members to share.
- Ask someone you don’t know if they’d like to share.
- Ask the person for whom you have the biggest resentment to share; it builds character!
- Remember principles before personalities. Don’t ask only your friends to share.
- Ask the person with the most neat-time or strongest message to close the meeting.

Sounds pretty full on, right? This is my predecessors’—and now my—experience with caring and sharing the NA way, and it works. They were always clear that these are suggestions; take them or leave them. They would always remind me, however, that when jumping out of a plane, pulling the parachute ripcord is also only a suggestion, and suggestions are like that usually on the money!

I now have sponsees who sponsor members, who sponsor still others. We know it as the sponsorship chain, and often refer to the members in that chain with family names such as recovery brother, grand-sponsor, and so on. This is an incredible resource. Many, many recovery challenges have met with this gang. There is nothing that we can’t get through clean, together. We are still passing on the suggestions that were given to us and, just for today, we are staying clean and living productive lives within our fellowship and within our society. Awesome stuff!

Nathanael M, Gold Coast, Australia

Reprinted with permission from NA Today, the magazine of the Australian NA community

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**Madrid’s NA growth**

In Madrid, a city of some four million, we have just 100 or so members and seven groups (three which started last year). NA works here; people get clean, stay clean, and they do service, but growth has been slow during our quarter of a century here.

However, there are signs that this is changing. For example, ten newcomers who were referred to NA by a professional recently attended a local NA meeting. This is probably due in large part to the World Convention in Barcelona (2009) and the convention-related public relations efforts of a professional PR firm in conjunction with the local support committee. In Madrid, we have used that impetus to make contact with treatment agencies. This effort is beginning to show return and we even have commitments from important government treatment agencies to send their professionals to our open meetings to check us out.

To help gauge the results of our PR work, Madrid groups now compile anonymous referral source information, and we are conducting a member survey. We will use the survey data to provide professionals with information about our program and our presence in the community. The survey will also be a tool for us to measure our growth.

It is just possible that the tide is turning in NA’s favor in twelve-step-wary Spain, but to making that happen requires huge doses of follow-up, patience, and persistence. This can be taxing for a small NA community, but maybe, just maybe, we’re beginning to get there.

Nicolas J, Madrid, Spain
I have held onto some “stuff” for as long as I can remember. It always seemed so important, some distorted measure of my own worth. I came to realize this while talking to a young woman I sponsor at the hospital, after she had a relapse. With her eviction from her home in process, she left the disposition of her stuff in my hands. She trusted me to decide. She was crying that it was only stuff, and her stuff was not worth dying for. She had surrendered. She made this decision; no one made it for her. I struggled with this for three consecutive weekends, as I sorted through all of her stuff.

She had only a few requests and, together with friends, we worked hard to honor those requests. Pieces of this woman’s life are now scattered about. She will never see the bulk of her belongings again. Some stuff was stored in our homes and some went to the homeless. Stuff went to anyone who could use it, and, finally, some stuff went into the dumpster. She will never see her beloved cat again. The cat was unable to transition into a new home. The cat was ill and her liver was failing, but that didn’t make my decision to euthanize her any easier.

Sponsorship is more than just guiding someone through the steps. It means becoming someone who can be trusted by another addict seeking recovery. It sometimes means picking up the pieces when everything comes unraveled. It means caring when it is inconvenient, thankless, hard work. It means asking for guidance from a higher power because such situations cannot be managed alone. It is nothing less than an act of love.

Helping this woman was certainly inconvenient. I was smack-dab in the middle of my own messy life when she asked me for help. Often it is in hindsight that we come to know how important something is to our own growth. This has taken me to a deeper understanding of myself, what is important to me, what I am willing to do for a friend, and what I am willing to do for myself. Sponsorship is about friendship. How can you be intimate with someone without friendship? Sponsorship is an intimate relationship between two people.

I’m not good at intimate relationships. I struggle with trust. My sponsee trusted God and she trusted me. Her courage and faith inspired me. She challenged me to trust God to guide me through this process. I discovered that my inability to trust robbed me of the spiritual compass needed to find my way for a long time. I am grateful that I was chosen to be there for another addict, to pick up the pieces and do whatever had to be done. I learned a little about who God wants me to be and the “stuff” I am made of.

Bette C, Massachusetts, USA
Do you know who I think I am?

I am always certain of my rights: my right to recovery, my right to this chair, my right to happiness. I always have a litany of things I am owed and deserve simply by virtue of who I am, but rarely can I articulate what my obligations are.

Today I recognize that I have a responsibility to live a principled life. I understand that I need to live a life that is thoughtful and reflective, not responding to every situation and emotion with some kind of knee-jerk reaction. I need to be mindful that my actions have consequences for others and myself. I can no longer be indifferent to the idea that I am responsible for the choices I make.

I am no longer a hapless victim of my disease, but an active agent of change...

Through working the Twelve Steps, I have come to realize that it’s what I do that defines me as the kind of man I am. I finally understand that I can feel fear, but act with courage. I can feel indifference, but exercise commitment and consistency. I can feel desire, but practice self-discipline and restraint.

It’s not my feelings that define my actions today, but my principles. These principles, for me, are embodied in the Twelve Steps of Narcotics Anonymous. I understand these principles to be more than just words and ideas. They must become manifest in the actions of my life in order for them to have a real and lasting impact.

This does not mean that I still don’t experience struggle; I certainly do. I can still be a selfish little man full of gripes and grievance, angry and unforgiving of a world that won’t dedicate itself to making me happy. This is self-induced misery and rightly my responsibility to change.

I realize today I am no longer a hapless victim of my disease, but an active agent of change in my own recovery. I understand that the time has come where it is within my grasp to shape my life by the choices I make. I no longer have to blame my past or others for my failings, or take on the role of the victim.

I understand today that I can change.

Today I choose this way of life and I do it freely—not because I fear relapse, but because it allows me to develop a life worth living, a life that has meaning and value for myself and others.

Kevin V, Ontario, Canada

Being of service

It has been my observation that many of us come to the fellowship with an attitude of indifference, and for the longest time we are unaware of it. We live in a world where we take things for granted. Some of us go through many hardships before we become willing to strip away this initial grasp of only the obvious and really begin to apply the principles of our steps. We attend meetings, talk with fellow addicts, and even work a few steps, thinking we are living the program, but we fail to recognize that one or more aspects of our program are being ignored. We even become active members of the service system, yet fail to understand why we get burned out and long for escape.

Some of us develop the attitude that we have done enough for our recovery, and can relax and enjoy the rest of our time here. We are warned about this; it is called complacency. Justification comes in many forms for us. Some of us claim we have been of service to our fellowship and have “paid our dues.” Others fail to recognize that according to our Twelfth Step, “We…practice these principles in all our affairs.” Others can throw themselves so completely into service that they are completely overwhelmed when life shows up, and then blame service for their demise.

From those who have walked before me, I have come to understand that the program consists basically of four things: meeting attendance, having and working with a sponsor, applying our program’s principles, and being of service to the fellowship, all on a regular basis. When fellow members decide not to do these things, we can lovingly encourage them to once again live this life of recovery. If need be, we wish them well. We learn to love them from a distance and share with those who do remain active in their recovery. Through the help of my sponsor I have come to understand that if I do not like what someone else is doing, I can share my recovery and lead by example, even if I am discouraged by the lack of others’ fidelity.

Narcotics Anonymous is my home! I live here. I encourage all to be of service to fully experience the Narcotics Anonymous program. When the work of many is done by few, the few become fewer still. I have chosen to be of service to the fellowship that has shown me a new way to live. I so desperately desire to stay clean that I become willing every day to live this thing called the program and remain committed to my fellowship. All I can ask of others is to remind me, should I stray away, that this is where I belong.

Brian E, California, USA
As sick as our secrets

I am a recovering addict with 25 years clean in Narcotics Anonymous. I have a sponsor and am a sponsor, go to a meeting almost every day, am working the Twelve Steps again, pray and meditate, and have done service work at almost every level. I have created H&I panels and started NA meetings. Recovery is very important to me.

I also have a major mental illness—bipolar disorder—that at times can be completely disabling. I began to have symptoms long before I began using, and became addicted to drugs as I attempted to escape from myself. I could not face the fact that I was mentally ill. Of course, the drugs just made it worse, and becoming institutionalized became a regular part of my life.

Sixteen years into my active addiction, I made a major suicide attempt. I was admitted into yet another psychiatric hospital the next day. That was my first day clean: 2 May 1985. For the first time in my life, I admitted to the staff that I had a problem with drugs, and five days later was transferred to an AA-based recovery unit. With my first off-site pass, I headed straight to an NA meeting, and by the meeting’s end, I was hooked.

But I had some problems. I was still mentally ill and my disease, like addiction, is currently incurable and progressive, and the fatality rate from suicide is very high. Medication helped lessen some of the symptoms, but due to prevailing views about using medication in recovery in the places I attended NA meetings, I felt I had to hide it. I certainly would not talk about it in a meeting. I felt as if I had to keep it secret, even though, “we are as sick as our secrets.”

At two years clean, the conflict within me was so great that with my psychiatrist’s approval, I went off my medication for seven years. During that time I trashed two marriages, started a great business that I almost lost through a huge manic episode (but saved by declaring personal bankruptcy), got fired from three jobs, and hurt a lot of people. I also went through two major depressions, one that almost got me committed to a long-term mental hospital with conservatorship. Yet I felt I could not tell other NA members. I felt utterly alone.

Back on medication, I did better, but was not cured. Since that time, I have still had highs and lows that can be pretty powerful. At 23 years clean, I went through a difficult time and went into a manic episode, followed by the worst depression of my life. I was hospitalized four times in three months and attempted suicide three times, once almost successfully. Although other addicts knew where I was, no one called or visited me, and my sponsor said she could not help me because she knew nothing about mental illness. It was one of the most painful times of my life. I felt totally abandoned by NA in my area, but my Higher Power was with me. Somehow, I limped back into meetings and was shunned by many NA members. I clawed my way back in.

I am writing this because I am tired of being treated differently because I have a major mental illness. It is similar to having diseases like cancer, diabetes, heart disease, and even hepatitis C. Other NA members with mental illness speak with me in secret, but don’t share openly for fear of rejection and the stigma attached to it. By the way, mental illness is not contagious.

I don’t know if things will change in the NA community where I live, but it is my hope that other recovering addicts who also have a mental illness be allowed to speak up about it when it is affecting their recovery, when necessary, without fear. We are not second-class members, and we want recovery like everyone else working a serious program. We are all miracles, and need to support one another to stay clean!

Anonymous

Editor’s Note: Please see the newly revised In Times of Illness, for information on mental health in recovery and a list of related readings.

I limped back into meetings and was shunned by many NA members...

An anonymous god

When I was desperate enough, my Higher Power guided me to the rooms of recovery. The reason they were there, waiting for me, is that he (or whatever pronoun you prefer) inspired the original creators and supporters of Narcotics Anonymous and other twelve-step programs. He already knew that the day would come when I (and you?) would need exactly such help from a program characterized by simple wisdom, deep spirituality, and a realistic understanding of human nature. One of the keys to its success is anonymity.

Anonymity means “no name” (that we don’t use our full names), but it also means we don’t identify ourselves in terms of social, family, or personal positions or roles outside the fellowship, by our past behavior or associations, but only in reference to our problem and those who can help solve it. What or who we are outside the rooms is not meant to have much bearing on our attitudes and interactions within the rooms. This anonymity helps us to find the humility to recognize that we are all equals before the disease of addiction.

So, if a famous politician, celebrity athlete, or renowned actor comes to a meeting, we try our best not to treat them differently, not to let their public identity distract us from listening to their struggles, fears, and hopes. If a doctor, psychologist, or priest has a problem with addiction, we try conscientiously not to judge them in terms of their profession, but to look on them as brothers.
If there's anyone there, please help!”

ous behavior, or those with whom they associate. And we expect others to have the same respect for our own anonymity.

Something that impresses me tremendously in all this is that the God I understand joins us in this anonymity. For the sake of our recovery, a higher power joins us in this program without any of the particular names or titles that others or we may have given him in the past. He divests himself of his outside affiliations and contacts, all the associations and trappings that people have loaded on him. all the proprietary claims that various groups have made on him. For our own good, the higher power of my understanding humbly asks us not to judge him by all that, but only by how he can help us. He so wants to be in fellowship with us, to participate in our recovery, that he shows us by example what anonymity looks like and how valuable it is.

In the moment of my personal rock bottom, I called out, “If there’s anyone there, please help!” Because of my own prejudices against the word “God,” in the early months of my recovery, I could only bring myself to call him “Whatever.” Now, over years of recovery, I have found a relationship with him and have been able to make sense of some of what others told me of him, but from my own experience and perspective. This anonymous God has not only given me a way out of addiction; he wants to keep me company on my daily journey of spiritual growth.

Benjamin H, California, USA

A friend in the program telephoned yesterday to tell me that a fellow NA member had died. The details were yet unknown, but it sounded like perhaps the disease of addiction was involved. This was the second call in two days announcing the death of an NA member. I could feel the strength in my knees give out and my body went limp. Due to the anonymity of the program in Japan, many members use nicknames, so I had to call another friend to confirm the member’s name. After I made the call and confirmed who it was, I also realized that it didn’t really matter who it was. An NA member is an NA member, and we are all part of a big family.

Later in the day I received information about the small service that would be held at the morgue in the police station, where we could offer a prayer and some incense. I was at work and my work was not finished. I asked another member to please offer incense on my behalf and send my regards to other members and the family. But as I thought about our NA family, I decided to go.

The sky was very gray and dark. As I drove, I also realized that I had not had to go to a police station for any reason for a long time. My fear of the police (which is a very big fear of mine) is mostly gone. I made my way up the hill, where a huge, bright rainbow was shining down out of the clouds. I started to laugh and cry at the same time.

As I reached the police station, another NA member was arriving. I was so grateful he was there, as I was very uncomfortable. We walked to the area behind the station where his body was. We didn’t say very much. We didn’t have to. Other members were there as well. I could feel the strength of my brothers, my family, and these NA members. Some members I knew very well, and others I only recognized by their faces.

There is no way I could have faced yesterday alone. I know I am not alone. I am so grateful to be clean. It’s possible to stay clean through the normal ups and downs of regular life and through terrible tragedy. Of course, I wish the whole thing had never happened, but I do see that it is my responsibility to be there, show up, and be strong. I think other members rely on me as I rely on them.

Ken H, Okinawa, Japan

I made my way up the hill, where a huge, bright rainbow was shining down out of the clouds.
SERVICE SYSTEM
PROJECT UPDATE

Narcotics Anonymous members carry the message at more than 58,000 recovery meetings per week. In so many ways and so many places, NA is successfully helping addicts find recovery, yet we continue to face struggles in providing many of our basic services. For years we have encountered the same challenges throughout our service system like apathy, poor communication, and insufficient resources.

The four-year project was approved by the 2008 WSC to take a holistic look at NA service, and propose options for change. Our first step in the project was to create A Vision for NA Service, which was approved unanimously at WSC 2010 and serves as a focal point for all our service efforts. The aim of the Service System Project is to offer ideas to improve all NA services, including those that are already working well.

These considerations led to the structural proposals we first presented at the 2010 WSC, and which are available for downloading from the Service System Project webpage: www.na.org/servicesystem. This is just the beginning of a conversation about options for change. The proposals are not motions to be voted on; they are ideas to be discussed. To introduce the proposals to the fellowship and encourage discussion:

• We created a webpage (www.na.org/servicesystem), which includes:
  ▪ The Structural Proposals Report
  ▪ A Vision for NA Service
  ▪ Project updates and background
  ▪ A link to the online discussion board (http://disc.na.org/servsys/index.php)
  ▪ PowerPoint presentations
  ▪ Workshop session profiles and handouts
  ▪ Spanish language materials
  ▪ Project input form

• We discussed and gathered input on the proposals at five US Service System workshops and in workshops at both the Mexican and Honduran regional conventions, the European Delegates Meeting in Israel, and the Canadian Assembly in Toronto. These workshops familiarized local members with the material, preparing them to share the information at many local workshops throughout the fellowship.

We welcome your thoughts at any time, but input specifically about these first draft proposals is due by 31 December 2010. Once we have processed the input, we plan to re-release the proposals along with some new ideas about some of the key processes we use to deliver services, such as communication, decision-making, planning, and training.

Please visit www.na.org/servicesystem for complete project background, updates, and materials.
Invest in Our Vision

As many members probably already know, A Vision for NA Service was approved at the 2010 World Service Conference. Our vision statement represents the ideals we strive to realize through serving our fellowship. In recent years, world services has been communicating that the global economic downturn has strained our ability to serve the fellowship, but we want to emphasize our goal of continuing to do all we can in support of the vision for all NA services. The contributions we receive are investments in our collective vision.

Each of us, as members of NA, give freely, knowing that our efforts help the fellowship grow. As a result of our collective efforts, we have a thriving and vibrant fellowship to support us in our personal recovery. We invest our time and energy in service to this fellowship, and the returns on our investments are priceless.

Also at the 2010 World Service Conference, two new informational pamphlets on the topic of self-support were approved: Money Matters: Self-Support in NA and Funding NA Services. These pamphlets speak to the reality that realizing our vision requires not just an investment of our time and energy, but also a financial investment. Narcotics Anonymous now has meetings in more than 131 countries worldwide and literature in 40 languages. We continue to move closer to our collective vision.

We want to raise awareness in the fellowship that while our message is free, the costs of making our message available around the globe are considerable. Contributions in a spirit of unity can make it possible for us to continue to support the fellowship, but we want to emphasize our goal of investing in our vision.

Our vision requires not just an investment of our time and energy, but also a financial investment. Narcotics Anonymous now has meetings in more than 131 countries worldwide and literature in 40 languages. We continue to move closer to our collective vision. We want to raise awareness in the fellowship that while our message is free, the costs of making our message available around the globe are considerable. Contributions in a spirit of unity can make it possible for us to continue to support the fellowship, but we want to emphasize our goal of investing in our vision.
Thank you to everyone who took the time to read and share your input, ideas, and suggestions for “Living Clean: The Journey Continues.” Our final review and input period for Chapters Six and Seven and the Preface ends 31 December 2010. The input you have given has truly made this book what it is: a collection of our experience, strength, and hope from across our fellowship. We have been factoring in the comments you made and revising the material, and look forward to presenting the approval version soon.

We would like to extend our gratitude to everyone who hosted workshops and reviewed the draft material. We have received input from a wide variety of locations, from Greece to Greensboro, North Carolina. Some of the workshops were hosted by area committees; some were organized by interested members arranging a time and space for others to review the draft materials together, and members have contributed individually as well. All of the input contributes to the creation of a book that reflects recovery as we experience it in Narcotics Anonymous.

The approval form of the book will be available in April 2011, as called for in the project plan. A reminder about approval form literature from A Guide to World Services: “Approval-form literature should not be read during NA meetings, although it may be sold and made available to members at NA meetings.”

The motion to approve the book will appear in the Conference Agenda Report for consideration by the fellowship, and the actual vote regarding the book’s approval will occur at WSC 2012.

Check the project page at www.na.org/?ID=Living_Clean_Project for the latest about the project.
Discount Airfare

Special round-trip fares to WCNA 34 are available through Montrose Travel as follows:
- Travelers coming from outside the US and Canada can receive up to a 15% discount on round-trip airfare to WCNA 34.
- Travelers within the US and Canada can receive up to a 10% discount on round-trip airfare to WCNA 34.

For the best discounts, go to www.na.org and make your reservation online! Or call 800-301-9673

WCNA 34 Registration

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**Part 1—Registration**

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**Part 2—Merchandise**

No quantity limits. We place our merchandise orders by April 2011; limited quantities and sizes will be available after that date so please order early!

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<td>Screen Printed T-Shirt</td>
<td></td>
<td>$18</td>
<td>$18</td>
</tr>
<tr>
<td>Embroidered Camp Shirt</td>
<td></td>
<td>$75</td>
<td>$75</td>
</tr>
<tr>
<td>Total Part 2</td>
<td></td>
<td>$</td>
<td>$</td>
</tr>
</tbody>
</table>

**Part 3—Convention Events (limited tickets available)**

Assigned tables allow you to avoid the lines and sit with your friends. All assigned seats (comedy, concert, etc) and tables are determined by your date of registration.

<table>
<thead>
<tr>
<th>Event</th>
<th>QTY</th>
<th>PRICE</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wednesday Dinner Boat Harbor Cruise 6-9 pm</td>
<td></td>
<td>$65</td>
<td>$65</td>
</tr>
<tr>
<td>Thursday Comedy Show (potentially offensive material)</td>
<td></td>
<td>$30</td>
<td>$30</td>
</tr>
<tr>
<td>Thursday Midnight Boat Cruise</td>
<td></td>
<td>$35</td>
<td>$35</td>
</tr>
<tr>
<td>Friday Blues Luncheon</td>
<td></td>
<td>$45</td>
<td>$45</td>
</tr>
<tr>
<td>Saturday Jazz Breakfast</td>
<td></td>
<td>$40</td>
<td>$40</td>
</tr>
<tr>
<td>Sunday San Diego Padres 1:05 pm assigned field box third base side</td>
<td></td>
<td>$35</td>
<td>$35</td>
</tr>
<tr>
<td><strong>Total Part 3</strong></td>
<td></td>
<td>$</td>
<td>$</td>
</tr>
</tbody>
</table>

**Part 4—Method and Amount of Payment**

**Method of Payment in U.S. Dollars (Check One)**
- Check/Money Order
- AMEX
- VISA
- Master Card
- Discover
- Diners Club

**Credit Card Number**

**Expiration Date**

**Security Code**

<table>
<thead>
<tr>
<th>Cardholder Name</th>
<th>Signature</th>
</tr>
</thead>
</table>

**WCNA reserves the right to refuse or limit any purchase.**

Absolutely no cancellations, exchanges, or refunds after 30 April for merchandise or 28 July for registration or events.

Make checks/money orders payable to WCNA 34 and mail to:
WCNA 34, c/o NAWS, PO Box 9999, Van Nuys, CA 91409, USA.

Fax credit card registration to 818.700.0700. For more information call 818.773.9999 ext. 771.

Convention starts at noon on Thursday and ends by 2:00 pm on Sunday.
Hotel Reservation Form

Part 1—Contact Information

First Name ______________________________ Last Name ______________________________
Address ______________________________
City ____________________________ Province/State/Country __________ Zip Postal Code __________
Email Address __________________________ Telephone __________________________

Additional Guests (Listed here if more than 2 guests)

Part 2—Room Reservations

It helps WCNA to plan and hold the event when you book in our room block. Please help us to make WCNA 34 uniquely special! Rooms are assigned when form is received.

It helps WCNA to plan and hold the event when you book in our room block. Please help us to make WCNA 34 uniquely special! Rooms are assigned when form is received.

We hope you will join us for the special celebration of our recovery, diversity, and unity!

Hotel Information

The Marriott Marina, Manchester Hyatt, and Hilton Bayfront will all have convention activities taking place at their properties.

<table>
<thead>
<tr>
<th>HOTEL OPTIONS</th>
<th>SGL/Dbl</th>
<th>TRPL</th>
<th>QUAD</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Marriott Marina—Cityview</td>
<td>$185</td>
<td>$210</td>
<td>$235</td>
</tr>
<tr>
<td>2 Manchester Hyatt</td>
<td>$189</td>
<td>$214</td>
<td>$239</td>
</tr>
<tr>
<td>3 Hilton Bayfront</td>
<td>$195</td>
<td>$215</td>
<td>$235</td>
</tr>
<tr>
<td>4 Hilton Gaslamp</td>
<td>$159</td>
<td>$179</td>
<td>$199</td>
</tr>
<tr>
<td>5 Embassy Suites</td>
<td>$169</td>
<td>$189</td>
<td>$209</td>
</tr>
<tr>
<td>6 Holiday Inn on the Bay</td>
<td>$125</td>
<td>$140</td>
<td>$155</td>
</tr>
<tr>
<td>7 Horton Grand</td>
<td>$149</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8 Indigo Gaslamp</td>
<td>$145</td>
<td>$155</td>
<td>$165</td>
</tr>
<tr>
<td>9 Omni</td>
<td>$150</td>
<td>$170</td>
<td>$190</td>
</tr>
<tr>
<td>10 Hard Rock</td>
<td>$159</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| Hotel Information |

Located across the street from the convention center and dome has much different costs than an event in a hotel.

We have moved the price of reservation closer to what it actually costs to hold this event, but unfortunately we are not there yet. Special events and merchandise help to make up the difference. For those who choose to help us in our planning and can register between January and March, we will offer a $20 discount from the on-site price. There is a $10 discount for those who pre-register from April through July. The number of on-site registrations available will depend on our available space. As always, we will have a limited number of registrations for those in their first 30 days.

Please help us plan this event by pre-registering when you are able. Your date of pre-registration determines your seat assignment for ticketed events and affords you access to the on-site merchandise store on Thursday. Those who register onsite are not allowed access to the merchandise store until Friday.

Registration also gives you access to dances each night, what we have come to call “coffee houses” with live entertainment, a special WCNA festival on Friday night; and all other non-ticketed convention activities.

We will still have kids badges available free of charge for those children who are 13 or under and accompanied by an adult. A non-registered person attending a ticketed event will be provided access to the building for their ticketed event. Non-Anon is in the convention center at the same time as we are and has a separate registration. The Non-Anon registration provides access to the building and to meetings but our registration badge is required for access to any other non-ticketed events or activities.

Why Pre-register?

Or maybe you are asking, why register at all? We have been forced to move to a registration-required event because of the amount of fellowship funds that have been spent and risked to accommodate those who choose not to register. An event held in a convention center or dome has much different costs than an event in a hotel.

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Hotel Information

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- Manchester Hyatt: $189 (SGL/Dbl), $214 (TRPL), $239 (QUAD)
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- Hilton Gaslamp: $159 (SGL/Dbl), $179 (TRPL), $199 (QUAD)
- Embassy Suites: $169 (SGL/Dbl), $189 (TRPL), $209 (QUAD)
- Holiday Inn on the Bay: $125 (SGL/Dbl), $140 (TRPL), $155 (QUAD)
- Horton Grand: $149
- Indigo Gaslamp: $145 (SGL/Dbl), $155 (TRPL), $165 (QUAD)
- Omni: $150 (SGL/Dbl), $170 (TRPL), $190 (QUAD)
- Hard Rock: $159

**Why Pre-register?**

- Or maybe you are asking, why register at all? We have been forced to move to a registration-required event because of the amount of fellowship funds that have been spent and risked to accommodate those who choose not to register.
- An event held in a convention center or dome has much different costs than an event in a hotel.

**Part 3—Deposit**

$200 cash/check deposit or credit card guarantee is required for each room and is charged at time of cancellation or 30 days before the event. Any reservation cancelled at any time after the reservation is made will incur a cancellation fee (deducted from cash/check deposits or charged to the credit card used to hold the reservation) based on the following schedule:

- Hotel reservation cancellations made on or before 15 July 2011 will be assessed a $50 cancellation fee.
- Hotel reservation cancellations made after 15 July 2011 will be assessed a $200 cancellation fee.

My signature confirms my reservation requests and that I have read and understand this policy.

**Signature**

**Method of Payment in US Dollars (Check One)**

- Check/Money Order
- Amex
- Visa
- Master Card
- Discover
- Diners Club

**Credit Card Number**

**Expiry Date**

**Security Code**

**Cardholder Name**

**Signature**

Make checks/money orders payable to and mail to: WCNA/Conference Direct

1900 South Boulevard, #710, Charlotte, NC 28203 Or fax registration form to 704-927-1439

Or make your reservation online at [https://resweb.passkey.com/go/WCNA34](https://resweb.passkey.com/go/WCNA34)
Picture this

NA communities are invited to send photographs of their meeting places. Sorry, we cannot use photos that identify NA members. Please tell us about your meeting, its name, the location and city, how long it has been in existence, your format, and what makes it your home group.

Lost dreams

Having been brought up in a family bakery, it was my earliest desire to learn how to decorate cakes. I learned every other part of the business, but when I was old enough for my father to teach me to decorate cakes I was already deep in the abyss that was my active addiction. Twenty years later and just over seven years clean (thanking the God of my understanding and the fellowship of NA), I have been blessed with the rebirth of that interest, and I have managed to start my own very small at-home cake business. Most of the people I work for are fellow members and, of course, a good many of the cakes I do are for their NA celebrations! I have enclosed a couple of pictures, which I hope might brighten someone else's day.

Scott S, New York, USA

Picture you

Just as we get to know NA groups around the world in our "Picture this" section, we’d like NA members to consider submitting material that helps us “picture you.” All over the world, NA members express themselves through illustration, painting, graphic design, photography, quilting, and knitting. We have skilled woodworkers, sculptors, origami artists, and chefs; embroiderers, tattoo artists, florists, and all other type of artists and craftspeople.

We’re not just looking for NA imagery like our logo. Send us what you’ve created and we’ll find ways to display your creativity throughout the magazine. Of course, our principles come first: no anonymity-breaking images and please avoid political or religious content. Please submit material as high resolution photograph or in PSD, JPG, or EPS format. Contact us about your creative ideas or email your submissions to naway@na.org.
Brazil
Parana 14-17 Apr; Brazil Sul Regional Convention 4; Praia De Encantadas, Ilha Do Mel; www.nabrasilsul.org.br

Costa Rica
San Jose 10-12 Dec; Costa Rica Regional Convention 14; La Campiña Country Club, Sabanilla; www.nacostarica.org

Denmark
Syddanmark 4-6 Mar; South Denmark Regional Convention; Praestegardsskolen, Esbjerg; www.nasyyddanmark.dk
2) 15-17 Apr; Region Denmark Service Works; Skt. Anna Gade Skole, Aarhus; www.naservice.dk

England
Greater Manchester 11-13 Mar; North West England/North Wales Area Convention; Salford University, Manchester; event info: 07960126305

Guatemala
Ciudad Guatemala 5-8 May; Latin American Convention 10 - Zonal Forum; Conquistador Hotel & Conference Center, Ciudad Guatemala; event info: 502.5706.4325

India
Orissa 11-13 Feb; Orissa Area Convention 2; Konark Open Air Auditorium, Konark; event info: 9776096939
Tamil Nadu 7-9 Jan; Chennai Area Convention 3; YMCA Camp Center, Chennai; event info: 91798996664

Mexico
Teotihuacan 14-17 Apr; Mexico Regional Convention 14; www.namexico.org.mx/eventos.htm

Thailand
Phuket 18-20 Feb; Thailand Regional Convention 4; Banthai Beach Resort & Spa, Patong; www.na-thailand.org/index.html

United States
Alabama 14-16 Jan; Central Alabama Area Convention 14; Governor House Hotel & Conference-Quality Inn, Montgomery; www.caanaasc.org/FreeAtLast%20XIV.htm
2) 25-27 Mar; Greater Mobile Area Convention 14; Ashbury Hotel & Suites, Mobile; event info: 251.508.0212; event info: 251.442.8109; speaker tape deadline: 1 Jan; write: Greater Mobile Area; Box 6561; Mobile, Alabama 36606
California 7-9 Jan; TAC Convention 11; Chico Holiday Inn, Chico; www.TAC-Convention.org
2) 14-16 Jan; San Fernando Valley Area Convention 16; Marriott Burbank Airport Hotel & Convention Center, Burbank; www.nasfvcs.org
3) 21-23 Jan; Monterey Co/Santa Cruz Area Convention 4; Portola Plaza Hotel, Monterey; www.mbcna.org
4) 11-13 Feb; Central California Regional Convention 19; Crown Plaza Hotel/Seaside Park, Ventura; www.cceinc.org/index.html
Connecticut 7-9 Jan; Connecticut Regional Convention 26; The Hilton Stamford, Stamford; www.ctrcna.org
Florida 14-17 Apr; Recovery at Work Group First Cruise; Carnival Cruise Lines, Cape Canaveral; event info: 407.421.6525; speaker tape deadline: 30 Nov; speaker tape info: 407.367.9876
2) 29 Apr-1 May; Daytona Area Convention 12; Hotel Plaza & Resort, Daytona; www.daytonana.org
Georgia 17-20 Feb; Georgia Regional Convention 30; Rainwater Conference Center, Valdosta; www.grscna.com
Hawaii 15-17 Apr; Oahu Area Gathering 27; Camp Mokuleia, Waialua; speaker tape info: 808.351.1996; speaker tape deadline: 30 Nov; www.na-hawaii.org
Idaho 1-3 Apr; Southern Idaho Regional Convention 22; Owyhee Plaza Hotel, Boise; www.sirna.org
Illinois 6-9 Jan; Chicagoland Regional Convention 23; Hyatt Regency McCormick Place, Chicago; www.chicagona.org/events.html
2) 29 Apr-1 May; Rock River Area Convention 20; Clock Tower Resort & Conference Center, Rockford; www.rarrgna.org
Indiana 4-6 Mar; Indiana State Convention 18; Hilton Hotel, Fort Wayne; hotel rsvn: 800.445.8667; event info: 260.456.0353
Kansas 1-3 Apr; Mid-America Regional Convention 28; Grand Prairie Hotel & Convention Center, Hutchinson; speaker tape deadline: 21 Nov; speaker tape info: 620.960.2095; www.marscna.net/events.htm
Kentucky 21-23 Jan; Louisville Area Convention; Hyatt Regency, Louisville; event info: 502.594.3743
Maine 18-20 Feb; Maine Area Unityfest Convention; Notre Dame Spiritual Center, Alfred; www.namaine.org
Maryland 15-17 Apr; Chesapeake & Potomac Regional Convention 25; Ocean City Convention Center, Ocean City; event info: 301.420.4404
Massachusetts 15-17 Apr; New England Regional Convention 14; Sturbridge Host Hotel & Convention Center, Sturbridge; speaker tape info: 781.953.4168; speaker tape deadline: 1 Dec; www.nerna.org
Minnesota 8-10 Apr; Minnesota Convention 18; Crowne Plaza Riverfront Hotel, Saint Paul; hotel rsvn: 651.292.1900; www.mnnac18.org
Mississippi 29Apr-1 May; Foglieter’s Group Campout; Roosevelt State Park, Morton; event info: 601.624.3694; speaker tape info: 601.316.3689; speaker tape deadline: 1 Apr
Missouri 4-6 Feb; Mid Missouri Area Cabin Fever Prevention Convention; Tan-Tar-A Resort, Osage Beach; www.cabinfeverconvention.org
Nebraska 4-6 Mar; Eastern Nebraska Area Convention 23; La Vista Convention Center, La Vista; event info: 402.676.5972
Nevada 11-13 Mar; North by Northwest Area Las Vegas Dopes on Slopes 81/2; Cedar Breaks Lodge, Brian Head; event info: 702.417.1917
New Jersey 31 Dec-2 Jan; Bergen Area New Year’s Eve Convention 17; Hanover Marriott, Whippany; www.newyearnewlife.org
2) 18-20 Feb; Greater Newark Area Convention 6; Teaneck Marriott at Glenpointe, Teaneck; www.nanj.org
3) 11-13 Mar; Capital Area New Jersey Convention 13; Holiday Inn, East Windsor; event info: 609.209.5920
New Mexico 17-20 Mar; Rio Grande Regional Convention 22; Sage Inn, Taos; www.risodenver.org/RGRCNAXXXII
New York 14-16 Jan; Nassau Area Convention 8; Long Island Huntington Hilton, Melville; www.nacna.info
2) 11-13 Feb; Metro Area Habla Hispana Convention 6; Crowne Plaza Hotel, White Plains; www.metroareahablahispana.com
3) 25-27 Feb; Rochester Area Convention 17, Rochester Plaza Hotel & Conference Center, Rochester; www.rochesterym-na.org
North Carolina 7-9 Jan; Western North Carolina Area Convention 26; Crowne Plaza Resort, Asheville; speaker tape deadline: 15 Dec; write: Western North Carolina Area; Box 16238; Asheville, NC 28816-0238; www.wncna.net
2) 19-20 Feb; Coastal Carolina Regional Convention; Courtyard Marriott, Carolina Beach; event info: 910.297.0334
Ohio 18-20 Feb; Toledo Area Convention 14; Holiday Inn French Quarter, Toledo; www.ohio-na.org
Oklahoma 14-16 Jan; Western Area Norman Winter Convention 21; Embassy Suites Hotel, Norman; http://nwcwasc.okna.org

Multi-day events and those occurring between publication dates are printed according to the schedule posted online. To enter events or to access event details, visit the online calendar at: www.na.org/?ID=comingup-toe. (If you don’t have Internet access, fax or mail your event info to 818.700.0700, attn: NA Way; or The NA Way: Box 9999; Van Nuys, CA 91409 USA.)
2) 15-17 Apr; Oklahoma Regional Convention 25; Sheraton Inn Reed Convention Center, Mid West City; event info: 405.227.2339

Pennsylvania 11-13 Feb; Mid Atlantic Regional Learning Convention 27; Lancaster Host Hotel, Lancaster; www.marsrna.org/events/index.php

2) 22-24 Apr; Greater Philadelphia Regional Convention 26; Radisson Hotel/Valley Forge Convention Center, Valley Forge; www.naworks.org

South Carolina 21-23 Jan; Upper South Carolina Area Convention 31; Hyatt Regency Greenville, Greenville; event info: 864.907.1444

Texas 1-3 Apr; Southeast Texas Area First Convention; MCM Elegante Hotel & Convention Center, Beaumont; speaker tape deadline: 30 Nov; www.setana.org

2) 21-24 Apr; Lonestar Regional Convention 26; DFW Lakes Hilton, Grapevine; www.isrna.com/office.htm

Utah 11-13 Mar; North by Northwest Area Las Vegas Dopes on Slopes 81/2; Cedar Breaks Lodge, Brian Head; event info: 702.417.1917

2) 18-20 Mar; Northern Utah Area Convention; Ogden Marriott, Ogden; www.northernutahna.org

Virginia 7-8 Jan; Rappahannock Area Convention 29; Fredericksburg Expo Center, Fredericksburg; event info: 540.287.7908

2) 11-13 Feb; Circle of Sisters Women’s Convention 14; Holiday Inn Select Koger South Conference Center, Richmond; www.circleofsisters.org

3) 18-20 Feb; Tidewater Area Convention 11; Norfolk Waterside Marriott, Norfolk; event info: 757.735.7615

Washington 10-13 Mar; Clean & Free By the Sea 28; Ocean Shores Convention Center, Ocean Shores; www.wnir-na.org

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WCNA 34
San Diego, California, USA
1-4 September 2011
In the Spirit of Unity

Call for Speakers & Evaluators

We’re seeking workshop (minimum five years clean) and main speakers (minimum ten years clean) for WCNA 34, and members to help evaluate potential speakers (minimum five years clean). For more information, please visit

www.na.org/wcna34

www.na.org/subscribe

Deadline to volunteer as speaker evaluator is 28 Feb 2011

Deadline to submit potential speaker names is 31 Mar 2011

"Zé Caldinho" is a regular feature in Serenidade, the newsletter of the NA community in Portugal. "Zé Caldinho" is a nickname for a mixed-up recovering addict who’s trying to look cool, honest, and funny, but his sarcastic “shadow” is always there adding his backhanded comments. It was featured in the October 2010 NA Way Magazine.

Reprinted with permission from Serenidade, No. 86 the recovery newsletter of Portugal
Money Matters: Self-Support in NA

To fulfill our spiritual aims—our vision and the primary purpose of the groups we serve—our service system relies on contributions from NA members who have found freedom from addiction and are living productive, responsible lives, and from NA groups that have grown and thrived by providing a supportive atmosphere of recovery for addicts. But the practice of self-support involves more than just supporting our own groups and areas. Self-support in NA also means providing our service system with the resources necessary to reach addicts we aren’t yet reaching and to make our message available in places where there currently are no meetings. These tasks are not always easy or inexpensive, but our recovery calls for us to do the best we can.

People, ideas, money—all of these resources are critical in our efforts to make sure that addicts everywhere know that another way of life is possible.

During the 2008-2010 conference cycle, one of our projects involved updating our pamphlets on self-support to help address the fact that many members still contribute the way they did when they first found recovery in NA, in terms of both individual contributions and the fund-flow model being used to pay for NA services. The money we put in the basket doesn’t go nearly as far as it once did, and the “trickle-down” fund flow model has never provided our service system with a stable or reliable stream of contributions.

Our hope is that the two new self-support pamphlets approved at WSC 2010—IP #24, Money Matters: Self-Support in NA and IP #28, Funding NA Services—will raise awareness among our members about the importance of individual contributions and fund flow in NA. In the face of continuing economic challenges, the message of these pamphlets is very timely: It is important that we give what we can, because our fellowship and our personal recovery depend on it.

Our recovery as individuals and our existence as a fellowship stand as testaments to the fact that when we come together, we are able to overcome even the greatest of adversities. With our united efforts and resources, we can continue to share our promise of freedom so that every addict in the world has the chance to experience our message in his or her own language and culture, and find the opportunity for a new way of life.
NAWS PRODUCT UPDATE

Brazilian
Membership Survey
Pesquisa de participação de membros
Item No. ZPRBR1001  Price US $0.25

Spanish
Basic Text Sixth Edition
Narcóticos Anónimos
Item No. CS-1102  Price US $11.00

Commemorative Basic Text
Sixth Edition
Celebrate the 20th anniversary of the Spanish Basic Text, with same design as the English version commemorating the 25th Anniversary of the Basic Text.
Item No. CS-1103  Price US $25.00

IP #24: El dinero importa: mantenernos con los propios recursos en NA
Item No. CS-3124  Price US $0.48

IP #28: La financiación de los servicios de NA
Item No. CS-3128  Price US $0.32

IP #26: Acceso para aquellos que tienen necesidades adicionales
Item No. CS-3126  Price US $0.26

Croatian
IP #6: Oporavak i recidiv
Item No. CR-3106  Price US $0.21

IP #23: Kako ostati čist vani
Item No. CR-3123  Price US $0.21

Danish
IP #2: Gruppen
Item No. DK-3102  Price US $0.26

IP #13: Af unge addicts til unge addicts
Item No. DK-3113  Price US $0.26

IP #20: Hospitals- & institutionsservice og NA-medlemmer
Item No. DK-3120  Price US $0.21

Hindi
It Works: How & Why
यह काम करता है कैसे और क्यों
Item No. HI-1140  Price US $7.70

IP #7: Vai es esmu atkarīgais?
Item No. LV-3107  Price US $0.21

IP #8: Tikai šodien
Item No. LV-3108  Price US $0.21

Norwegian
Principles and Leadership in NA
Prinsipper og Lederskap i Nas Servicestructur
Item No. NR-2206  Price US $0.26

Portuguese
NA Groups & Medication
Os grupos de NA e a medicação
Item No. PO-2205  Price US $0.26

Punjabi
IP #1: ਡੇਟ, ਵੀ, ਕਿਰੀਤੇ ਅਦਾਕਾ ਵਿਚਿਆ
Item No. PA-3101  Price US $0.21

Turkish
NA White Booklet
Adsz Narkotik
Item No. TU-1500  Price US $0.63
Coming soon
For release dates please check our online Product Catalog:
www.na.org/?ID=catalog-products

Color Posters and Banners
For your display at recovery and service meetings and events, these full-color posters feature a multi-color border representing the languages of NA. Printed on vinyl banner stock, with or without hanging grommets, in a variety of sizes. Available in Twelve Steps, Traditions, and Concepts; A Vision for NA Service; World Regional Meeting Map, and Literature Timeline. See full product/price listings at www.na.org/?ID=catalog-products.

It Works: How and Why in Special and Gift Editions
Featuring an iridescent green and gold cover with a debossed NA logo, and complementary gift-box sheath. Only 2,500 copies of the hand-numbered Special Edition will be published, which will also feature foil embossing and a deluxe debossed sheath.

- Item No. 1141 (Special) Price US $25.00
- Item No. 1142 (Gift) Price US $15.75

Norwegian
Just for Today
Bare for i dag
Item No. NR-1112 Price US $7.70

Statement of Ownership, Management, and Circulation
The NA Way Magazine (ISSN 1046-5421) is published quarterly. There is no subscription charge for this publication. The office of publication is at 19737 Nordhoff Place, Chatsworth, CA 91311. Mailing address is PO Box 9999, Van Nuys, CA 91409. The editor is De Jenkins. The NA Way Magazine is owned by NAWS, Inc., a nonprofit corporation, and there are no other bondholders, mortgagees, or security holders. The status of this corporation has not changed during the twelve months preceding this filing.

<table>
<thead>
<tr>
<th>Extent and nature of circulation</th>
<th>Average no. of copies in preceding 12 months</th>
<th>Actual no. of copies as of 1 Oct 2010</th>
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<tr>
<td>Total</td>
<td>36,563</td>
<td>35,500</td>
</tr>
<tr>
<td>Percent requested circulation</td>
<td>99.6%</td>
<td>99.5%</td>
</tr>
</tbody>
</table>

Certified, correct, complete __________________________